

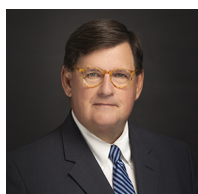
## PRACTICE AREA

# Alternative Dispute Resolution

From mediation to arbitration, we guide clients through every stage of dispute resolution with strategies and practical solutions tailored to client goals.

Our clients rely on us to help them resolve disputes in the most appropriate and effective way possible. Although we are aggressive and successful advocates for our clients in the courtroom, we recognize that litigation can be time-consuming and costly. In addition, many of our clients have entered into agreements that require mediation and arbitration before a matter may be addressed in court. Our lawyers have significant experience in alternative means of dispute resolution and are successful negotiators and counselors in mediations and arbitrations. We have extensive experience in arbitration trials.

## Key Contacts



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## Areas of Focus

### Customer Disputes

We handle arbitration of customer disputes alleging inappropriate investment and trading strategies by securities broker-dealers and are well-versed in dispute resolution before panels of the Financial Industry Regulatory Authority (FINRA) and its predecessor body, the National Association of Securities Dealers (NASD). Our litigators have also regularly represented broker-dealers before those panels, in customer disputes as well as controversies involving noncompetition and non-solicitation contract provisions.

### Commercial Matters

We have also frequently appeared in commercial matters administered under the rules of the American Arbitration Association. We understand how to effectively use the AAA rules for complex litigation to advocate for our clients.

## SUMMARY

- **Efficient Dispute Resolution:** Helping clients save time by resolving disputes through mediation and arbitration before they reach the courtroom.
- **Tailored Arbitration Strategies:** Enforcing or challenging arbitration provisions with motions and strategies customized to each case and jurisdiction.
- **Commercial & Customer Disputes:** Extensive experience handling matters before FINRA, the American Arbitration Association, and other panels to protect client interests.
- **Skilled Mediation Advocacy:** Leveraging knowledge of mediators, processes, and court-ordered settlement conferences to secure favorable outcomes.
- **Proven Industry Insight:** Trusted counsel for securities, construction, and business sectors with deep knowledge of federal and state arbitration laws.

## Related Practice Areas

[Antitrust](#)

[Business, Corporate & Commercial](#)

[Commercial Litigation & Regulatory](#)

[Corporate Tax](#)

[Family Business Planning](#)

[Finance & Commercial Transactions](#)

[Government Relations, Lobbying & Regulatory](#)

[Immigration & Employer Compliance](#)

[Labor & Employment](#)

[Probate & Trust Administration](#)

[Product Liability](#)

[Real Estate](#)

[State & Local Tax](#)

[Trade Secrets](#)

[Workers' Compensation](#)

## **Mediation**

Mediation is often ordered in cases before they can be tried in court, and we know how to use court-ordered mediations as a part of the case strategy we develop with our clients. Mediation may take many different forms, and mediators often follow their own unique paths to understand a dispute and supervise a settlement between the parties. Our firm has represented clients in a wide range of mediation proceedings, and we have experience with most of the mediators in Arkansas, as well as with the United States Magistrate Judges who conduct mediations as settlement conferences in the federal courts in this state. Our effective advocacy in mediation is based on this extensive experience and knowledge of both the process and the mediators. We are often able to help our clients reach a favorable outcome that might not be possible through a trial alone.

## **Meet the Team**

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**Alexa Mizer**

**James C. Baker**

**Paul B. Benham III**

**Katherine C. Campbell**

**Kevin A. Crass**

**William Mell Griffin III**

**Elizabeth Robben Murray**

**Guy Alton Wade**

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